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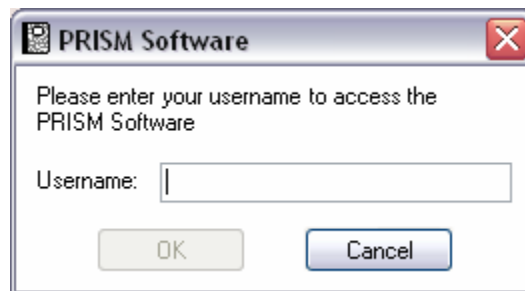
Updating your PRISM Standalone Software through Synchronization

When updates to the PRISM standalone are released you have the ability to update your software by synchronizing with the PRISM website. When synchronizing with the PRISM website the PRISM standalone software may determine that a newer version has been made available. If PRISM detects that a newer version has been made available the software will automatically begin to download and install.

In order to update the PRISM software through synchronization please follow the steps provided below.

Please do not hit the cancel button at any point during the installation. If a window pops up from your security firewall at any point during this process, please allow access for the Prism Software every time it appears.

1. Synchronize with the PRISM software website:
 - o Login to the PRISM standalone software with your Danya assigned User ID.



- o From the select review screen inside the PRISM Standalone software click on the **“Synchronize”** button.



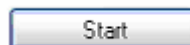
Make sure that the option to Synchronize with the PRISM website is selected on the synchronization page.

☒ A. Synchronize with website

- o Enter your PRISM standalone password

PRISM Password:

- o Then click on the **“Start”** button.



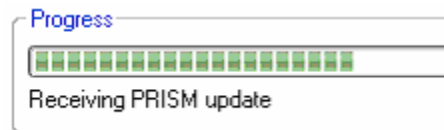
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2. Receiving the PRISM software update:

If a newer version of the PRISM software has been detected PRISM will automatically begin to download the update.

The Synchronization dialog box should now read “Receiving PRISM Update.”



3. Checking for PRISM software update prerequisites:

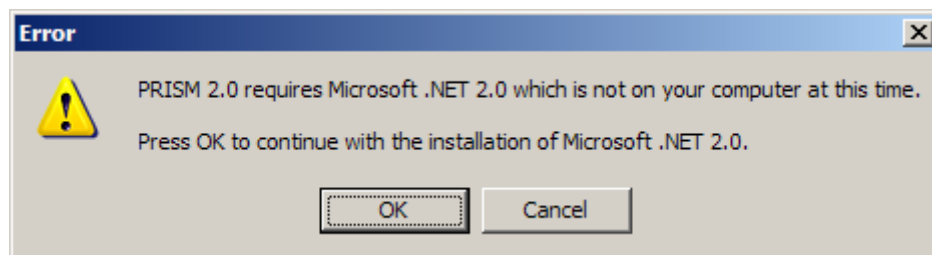
Once PRISM has successfully downloaded the PRISM software update you will be prompted by the following dialog box.



- Click the “**OK**” button.

During the PRISM installation process it may be determined that your computer does not have all of the required prerequisites to install the PRISM software update.

(If you already have .NET 2.0 installed on your computer please move on to step 4)
If you do not have .NET 2.0 installed on your computer the following dialog box will prompt you to install this software:



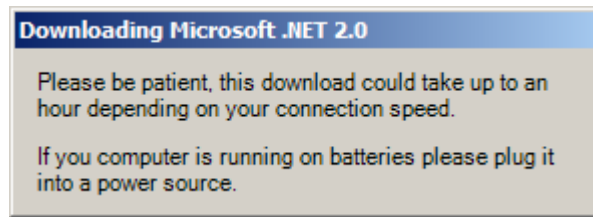
- Click the “**OK**” button



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PRISM will now automatically begin to download and install Microsoft .NET 2.0.



4. Installing the PRISM software update:

Once PRISM has determined that all of the required software prerequisites have been installed on your computer the PRISM software update will install the newest version of the PRISM standalone software.



This process may take several minutes to complete. Do not click cancel.

5. Completing the PRISM Software update

Once PRISM has successfully updated, the PRISM standalone login page will reappear.

- After you have logged back into the PRISM standalone software you may want to synchronize with the PRISM website one additional time to make certain that no additional updates are available

Congratulations! You have successfully updated your PRISM standalone software.

